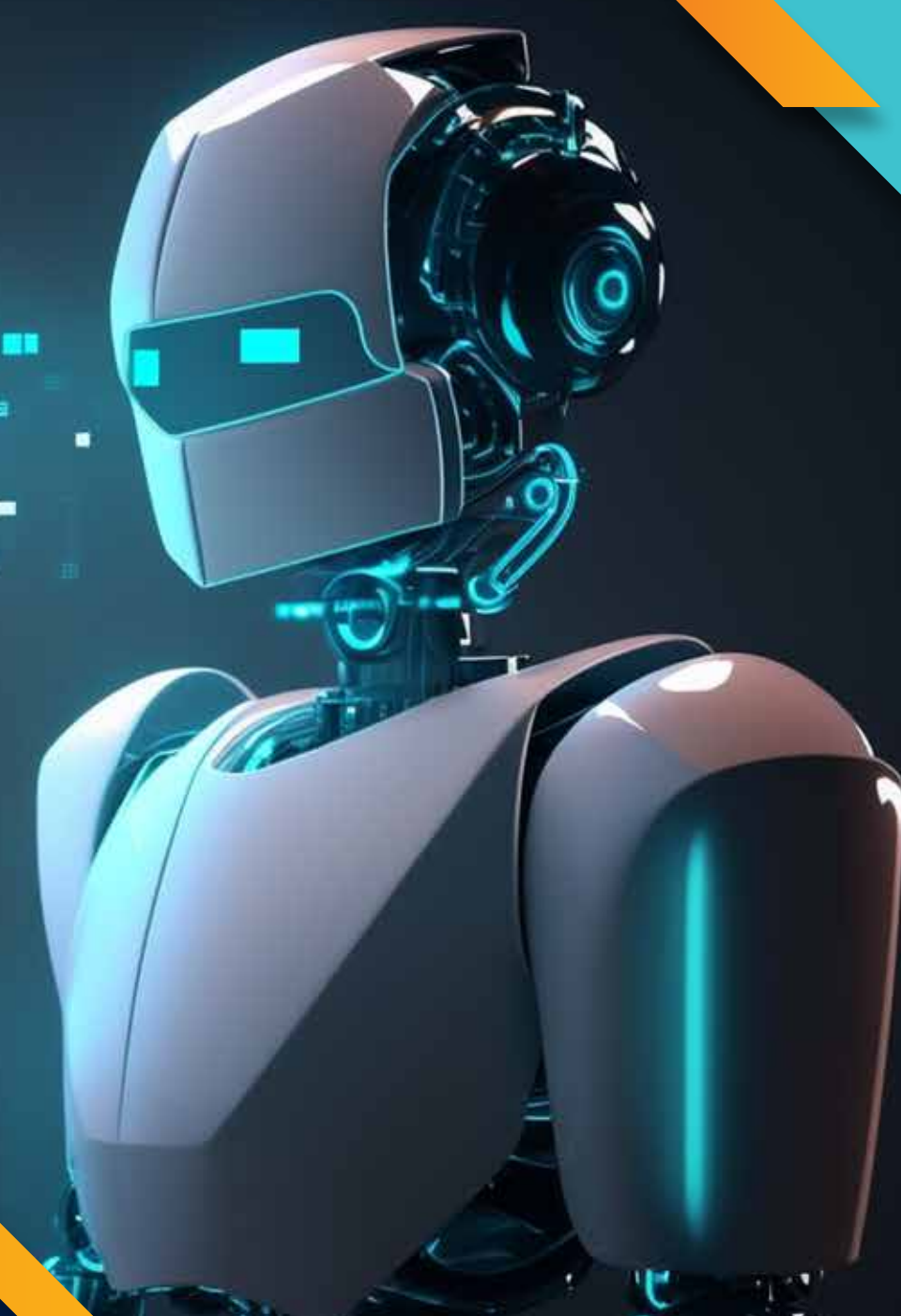


Emerging Chatbot Trends for Businesses to Watch Closely



As the chatbot landscape continues to evolve at breakneck speed, it is crucial to stay ahead of the game. Delve into these revolutionary trends that will distinguish you.

1



Multimodal Capabilities

While the release of GPT-3.5 took the world by storm, its successors like GPT-4 have even more capabilities, such as internet access. In the future, we expect to see highly capable, LLM-based chatbots way above the current industry standards.

2

Fine-tuned Functioning

Domain-specific LLM-powered chatbots for tailored customer support.
Ability to record and store cases within your knowledge bases.



3



Locally Hosted Chatbots

Improved data security, regulatory compliance, customization, and control.
Future hybrid models combining local and public hosting for flexibility and scalability.

4

Regulated Responses

The DAN prompt can coax ChatGPT into lowering its defenses and responding to questions it's been programmed not to. Interactive generative AI chatbots with profanity layers to prevent offensive or incorrect information.



5



Empathetic Conversations

Modern customer support chatbots excel in sentiment analysis and context understanding through NLU. Informed decisions to handle queries independently or hand them off to a live agent when necessary.

6

Tailored Interactions

Machine learning (ML) algorithms for tracking user history and providing hyper-personalized responses based on individual preferences.

